

****Terms and Conditions for SmartWalk.io****

****Last Updated: 26th September 2023****

Welcome to SmartWalk.io!

These terms and conditions outline the rules and regulations for the use of SmartWalk.io's Website, located at SmartWalk.io. By accessing this website, you agree to these terms and conditions. Please do not continue to use SmartWalk.io if you do not agree with all of the terms and conditions stated on this page.

****1. Definitions****

The following terminology applies to these Terms and Conditions, Privacy Statement, and Disclaimer Notice and all Agreements: "Client", "You", and "Your" refers to you, the person who logs on to this website and complies with the Company's terms and conditions. "The Company", "Ourselves", "We", "Our", and "Us" refer to our Company. "Party", "Parties", or "Us" refers to both the Client and ourselves. All terms refer to the offer, acceptance, and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of the provision of the Company's stated services, in accordance with and subject to prevailing law.

****2. Cookies****

We employ the use of cookies. By accessing SmartWalk.io, you agree to use cookies in agreement with SmartWalk.io's Terms and Conditions and Privacy Policy.

Most interactive websites use cookies to let us retrieve the user's details for each visit. In order to provide you with access to the Website and a more personalized and responsive service, we need to remember and store information about how you use this website. This is done using small text files called cookies. Cookies contain small amounts of information and are downloaded to your computer or another device by a server for this Website. Your web browser then sends these cookies back to this website on each subsequent visit so that it can derecognize and remember things like your user preferences (visits, clicks, historical activity). You can find more detailed information about cookies and how they work at [[Link to AboutCookies.org](#)].

Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies (necessary cookies).

This site offers newsletter or email subscription services, and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid for subscribed/unsubscribed users. When you submit data through a form, such as those found on contact pages or comment forms, cookies may be set to remember your user details for future correspondence (functional cookies).

We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work, social media sites such as Facebook, LinkedIn, and others, will set cookies through our site which may be used to enhance your profile on the respective site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

We or our service providers also use analytic services to help us understand how effective our content is, what interests our users have, and to improve how this Website works. In addition, we use web beacons or tracking pixels to count visitor numbers and performance cookies to track how many individual users access this Website and how often. This information is used for statistical purposes only, and it is not our intention to use such information to personally identify any user.

The cookies collected are used to a very limited extent necessary for technical purposes (website functionality) and are stored for 1 to 5 years in line with international NAI standards.

The browsers of most computers, smartphones, and other web-enabled devices are typically set up to accept cookies. If you wish to amend your cookie preferences for this website or any other websites, you can do this through your browser settings. Your browser's 'help' function will tell you how to do this. Be aware that disabling cookies will affect the functionality of this website in areas where cookies are necessary for the functioning of features and usually results in also disabling certain functionalities and features on this site. Therefore, it is recommended that you do not disable cookies.

****3. License and Intellectual Property Rights****

Unless otherwise stated, SmartWalk.io, and/or its licensors own the intellectual property rights for all material on SmartWalk.io. This website and its contents are protected by copyright, trademark, and

other laws of India, and/or foreign countries. We and our licensors reserve all rights not expressly granted under these Terms of Use.

You may access this website for your own personal use subject to restrictions set in these terms and conditions.

You must not:

- Republish material from SmartWalk.io;
- Use material from SmartWalk.io for commercial purposes;
- Sell, rent, or sub-license material from SmartWalk.io;
- Reproduce, duplicate, modify, or copy material from SmartWalk.io;
- Redistribute content from SmartWalk.io.

You shall not use the "SmartWalk" name or the SmartWalk.io logo, either alone or in combination with other words or design elements. You may not use any of the foregoing names, marks, or logos in any press release, advertisement, or other promotional or marketing material or media, whether in written, oral, electronic, visual, or any other form, except if expressly permitted in writing by SmartWalk.

You will comply with all applicable laws in accessing and using this Website.

****4. Data Deletion Policy****

If you want to delete your data, write to us at saurabh@axeforcetechnologies.com.

****5. Cancellation & Refund Policy****

****Cancellation Policy:****

As a SaaS platform, SmartWalk.io allows users to subscribe to its services on a monthly or annual basis. If you wish to cancel your subscription, you may do so by contacting our customer support team at saurabh@axeforcetechnologies.com. Please note the following conditions regarding cancellations:

a. **Monthly Subscriptions:** For monthly subscribers, you can cancel your subscription at any time during the billing cycle, and the cancellation will be effective at the end of the current billing period. You will not be charged for the subsequent months after the cancellation.

b. **Annual Subscriptions:** For annual subscribers, you may request to cancel your subscription within 30 days of the initial purchase or renewal date to be eligible for a full refund. After the 30-day period, the subscription is considered non-refundable, and the cancellation will be effective at the end of the annual billing cycle.

Refund Policy:

Monthly Subscriptions:

SmartWalk.io does not offer refunds for monthly subscription fees. Once a payment is processed for a given month, it is non-refundable. If you cancel your monthly subscription, you will continue to have access to the service until the end of the current billing period.

Annual Subscriptions:

If you choose to cancel your annual subscription within 30 days of the initial purchase or renewal date, you are eligible for a full refund of the subscription fee. After the 30-day period, no refunds will be provided for the remaining months of the annual subscription.

Exceptions:

SmartWalk.io reserves the right to make exceptions to the refund policy in cases of technical issues or service interruptions that significantly impact the user experience. Such exceptions will be evaluated on a case-by-case basis, and decisions regarding refunds will be at the discretion of SmartWalk.io.

Please ensure that you customize these terms and conditions to